

## Leadership Workshop: Sharing Successful (and unsuccessful) Practices in the ED

Discuss Strategies and solutions facing ED managers/leaders in today's environment

### A Regulatory and others

- Complying with new CMS core measures
- Error reduction/prevention
- Patient satisfaction
- Legal and Risk management

For each topic the group will discuss the current challenges they are facing in initiating and complying with these mandates and standards, and share solutions with others

### B Staffing

- Orientation/competency
- Retention
- Standards
- New Grads

### C The big new questions and a few old ones

- Crowding and Boarding
- New Models to deliver care
- Violence
- Social Networking/HIPPA
- Published wait times