

Activity Title: Leadership Workshop: Sharing Successful (and unsuccessful) Practices in the ED

Speaker: Moderators Kathy Conboy, Debra Delaney

1. Discuss Strategies and solutions facing ED managers/leaders in today's environment
  - a. For each topic the group will discuss the current challenges they are facing in initiating and complying with these mandates and standards, and share solutions with others
2. Regulatory and others
  - a. Complying with new CMS core measures
  - b. Error reduction/prevention
  - c. Patient satisfaction
  - d. Legal and Risk management
3. Staffing
  - a. Orientation/competency
  - b. Retention
  - c. Standards
  - d. New Grads
4. The big new questions and a few old ones
  - a. Crowding and Boarding
  - b. New Models to deliver care
  - c. Violence
  - d. Social Networking/HIPPA
  - e. Published wait times