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New York State Council

May 1992 Volume 12, Number 2

Congratulations to the 1992 NYSCENA Award Winners

The Anita Dorr Award was presented to Mary Mallory, RN CEN. Mary is the assistant head nurse in the emergency department at Good Samaritan Hospital in West Islip, New York. She has been actively involved in emergency nursing for many years. Mary's dedication to the Association has served as a role model for the rest of the

through education. Her peers have found her to be a great resource not only in the work place but also at local ENA meetings of the Adirondack Chapter. She has been instrumental in starting an educational consortium of local hospitals to educate new emergency nurses in basic emergency nursing knowledge.



Patsy A. Ballard, Chairperson of "Setting the Pace" 1992, receives a round of applause at the awards dinner.



Rena Rovere receives the NYSCENA Education Award from President-Elect Mel Wilson



President-Elect Mel Wilson congratulates Ramona Sowers, RN BSN, for receiving the 1992 NYSCENA Special Recognition Award.

New York State membership. She has held many positions on both the local and state level. And in 1990, Mary was an exemplary president for the New York State Council of the Emergency Nurses Association.

The Education Award was presented to Rena Rovere, RN MS CEN. As a clinical specialist in emergency nursing at Albany Medical Center, Rena has been advancing emergency nursing The NYSCENA Special Recognition Award went to Ramona Sowers, RN BSN, a staff nurse from St. Joseph's Hospital in Elmira, New York. Ramona has devoted much time and energy to the Mark Twain Chapter. She has worked on projects for Emergency Nurses Day and has actively recruited new members to ENA. Ms Sowers is also responsible for providing critical incident stress debriefing for emergency nurses in her area. *

Submit articles, comments or suggestions to: Susan Strauss, RN, Editor 167 Hooker Avenue Poughkeepsie NY 12603-3305



NYSCENA members should be proud of what they and the State Council have

accomplished.

Active members

keep New York.

State Council

ENA on the

cutting edge of

emergency health

care trends.

State Presidents Meeting Report

by Gwen Williams, RN BSN CEN 1992 NYSCENA President

The 1992 State Presidents Meeting was held February 7-9, 1992, in New Orleans, Louisiana. Mel Wilson, NYSCENA president-elect, and I attended the meeting. Forty-five states were represented by their officers.

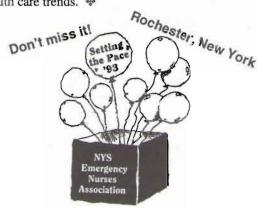
For the first time, the chairpersons of the National Standing Committees and Special Interest Groups (SIGs) were invited to attend. Violetta Ayalon (Manhattan Bronx Chapter), Urban SIG Chair, also attended from New York State.

The first day of the meeting included networking sessions on financial management, assembly planning and content, strategic planning, chapter relations and government affairs. Susan Budassi-Sheehy, National Board of Directors Liaison to New York State, invited the seven states with which she liaisons to a luncheon of networking, networking and more networking!

Saturday afternoon included an educational program on Nursing Agenda for Health Care Reform presented by the American Nurses Association and the National League for Nursing.

Sunday, February 9, began with a review of the National Committee activities and charges. Cathy Kelly, BCEN President and New York State ENA member, presented an overview of the CEN Renewal Option program. The day concluded with a brainstorming session to determine priorities for 1993.

To attend the State Presidents Meeting is an opportunity to demonstrate to the rest of the country what the New York State Council ENA has accomplished in the past years and what we plan for the future. NYSCENA members should be proud of what they and the State Council have accomplished. Active members keep New York State Council ENA on the cutting edge of emergency health care trends. *



April 30 - May 1, 1993

New Members-at-Large for NYSCENA

Barbara M. Kirby, RN CEN EMT

Barbara is the assistant head nurse of the Community General Hospital Emergency Department in Syracuse, NY. Prior to this position, Barbara worked for 13 years at Crouse-Irving Memorial Hospital in Syracuse, where in 1989-1990,



she was honored as the "Nurse of Distinction."
Barbara has demonstrated a strong interest in
Emergency Medical Services. She volunteers as
an EMT with the Kirkville Fire Department. In
addition, Barbara represents NYSCENA as a
member at-large on the NYS EMS Council and is
a member of the Medical Advisory Committee of
the Regional EMS Council. Barbara is from the
Central Chapter.

Susan F. Strauss, RN CEN CCRN

Susan is from the Mid-Hudson Valley Chapter. Since moving from Chicago in 1986, Susan has been active in NYSCENA. She presently serves as the NYSCENA newsletter editor and has been an officer in her chapter since



1987. Susan graduated with a diploma in nursing from the Medical College of Pennsylvania. She was a flight nurse at the University of Chicago prior to moving to Poughkeepsie. She is presently employed at St. Lukes Hospital in Newburgh, NY, as a staff nurse and is pursuing her BSN from SUNY's External Degree Program. Outside of ENA, Susan volunteers with the American Heart Association. She is the program chair for an upcoming conference on "Women and Heart Disease" in Dutchess County. •

New York State Council News is published quarterly. The opinions expressed in this newsletter are not necessarily those of the New York State Council of the Emergency Nurses Association.

President Gwen Williams
President-Elect Mary Ellen Wilson
Secretary Michelle Sillicer
Treasurer Jeaneute Barth
At-Large Board Members Bur Kirby
Susan Strauss
Past President Fran Sikso

Emergency Department Overcrowding: One Hospital's Solution

by Sally J. Broad, RN BSN CEN CNA Coordinator, Emergency Services Millard Fillmore Suburban Hospital

In June 1990, Millard Fillmore Hospitals in Buffalo, New York, recognized a need for policy change to deal with overcrowding in the emergency departments of its two hospitals. Millard Fillmore has two facilities; a suburban community hospital which has 157 beds and an urban facility which has 433 beds.

A task force consisting of the Hospital Administrator, the Assistant Administrator for Nursing, the Chairman of the Department of Emergency Medicine, the Medical Directors and the Nursing Coordinators of each emergency department developed a strategy that was implemented in July 1990 with the approval of the New York State Health Department. The multi-faceted plan required cooperation from administration, the medical staff, nursing and the public relations and quality management departments.

The plan is based on the premise that all beds are considered one system. When possible, the patients are placed in the bed of their choice . . .

The plan is based on the premise that all beds are considered one system. When possible, the patients are placed in the bed of their choice, but at times of peak capacity, they are placed in the first available bed, many times necessitating a transfer to the other physical plant.

The emergency department physicians and nurses worked with the public relations and quality management departments to develop their communication skills to effectively inform patients of this policy change. The policy of being placed in the first available bed in the system was conveyed verbally at the time of triage by the RN and reinforced by the physician. Stable patients who are transferred to a bed in the other facility are sent via ambulance to a pre-assigned bed. Our experience with third party reimbursement for ambulance service has been positive.

In general, the community has accepted this new practice. Concerns for quality patient care have been the primary emphasis conveyed to our patients when placing them in a bed as quickly as possible. Prior to the implementation of this policy, an average of 30 patients per month spent the night in our community hospital emergency department. We are pleased to report that since July 1990, this number has dropped steadily and since March 1991, NO patients have spent the night in our department.

The key to making this plan work was to include all members of the administrative and management teams as well as emergency department staff when developing this policy. With quality patient care as a common goal, the team worked together to effect a solution that benefits everyone. •

The Definition of "Unprofessional Conduct" is Expanded to Include "Failure to Follow Infection Control Procedures"

Nurses who fail to follow accepted infection control procedures can now be reported to the Office of Professional Discipline (OPD) with the risk of losing their licenses to practice. The new regulations, designed to protect the public from unnecessary risk, have been approved by the Board of Regents and are effective as of March 13, 1992. Institutions have until July 15, 1992, to have all infection control policies in place.

In addition, the Board of Regents plans to encourage administrators, colleagues and patients to report all health care professionals who do not meet accepted standards. Given the current climate of alarm over possible HIV infection, nurses can expect increased scrutiny from all sides.

Rigorous adherence to universal precautions protects nurses and patients alike. NYSNA and NYSCENA urge all nurses to familiarize themselves with the guidelines listed below and to follow them scrupulously:

- Wear gloves when touching blood and other body fluids, secretions, or surfaces contaminated by these fluids.
- Discard or change gloves when appropriate; wash hands and other skin surfaces.
- Wear appropriate protective garb.
- Utilize sterile technique for sterile areas of the body.
- Clean and disinfect equipment prior to sterilization.
- Monitor technique of all personnel responsible for infection control policies.
- Dispose of sharp instruments appropriately.
- Refrain from direct patient care when one has communicable lesions.

The newsletter of the New York State Council of ENA currently has a circulation of 1800, is published quarterly, and reaches all ENA members within New York State. INYSCENA accepts paid advertisements for products or services that relate to emergency nursing within New York State. Ads are subject to committee approval prior to publication. Advertisements must be cameraready and reducible.

Advertising space and price (per issue):

 $\frac{1}{8}$ page (3" x 2") . . . \$40 whole page \$300

Make checks payable to NYSCENA and send to Susan Strauss, RN, Editor, 167 Hooker Avenue, Poughkeepsie NY 12603-3305.

The New York State Council of ENA disclaims any responsibility or liability for advertising material and does not guarantee, or endorse, any product or service advertised.

The Clinical Side I: Death in the Farm Family

by Dayle Griffin, RN

As emergency nurses we see many aspects of trauma in an emergency department including asphyxiation, respiratory illness, crush injuries, rollovers, stab wounds, falls and pediatric injuries.

And yet few of us realize that these are common injuries and causes of death on farms throughout New York State and the U.S. We particularly need to update our pediatric trauma skills, focusing on their morbidity and mortality.

During the first four months of 1990 in New York State, a 2-year-old was asphyxiated when a feed cart overturned and the child inhaled the feed. A 17-year-old was killed when he was caught in an auger silo unloader. A 3-year-old crawled into a silo blower and was asphyxiated. A 12-year-old died from injuries sustained in a tractor roll over. A 16-year-old succumbed to massive head injuries when his coat was caught in a corn grinder. Since there is no mandatory reporting in New York State, the actual number of deaths from farm accidents is probably greater.

While it may be appealing to take our families from the city to a safer country environment, we must remember the inherent dangers of farm life. As emergency nurses we have a responsibility to teach our neighbors, friends and colleagues about the dangers of farm equipment and storage facilities. Teach farm safety, and we may be able to break this cycle of death and injury.



Emergency Nursing Research by Mary Ann Wylie, RN BSN CEN

Nursing research is a cornerstone of our professional practice.

A recent survey in the February 1992 ETCETERA demonstrated that the membership has a definite interest in nursing research and supports promotion of nursing research within ENA.

One of the objectives of the 1992 NYSCENA strategic plan is to promote, collect, interpret and effectively disseminate research and information on emergency nursing issues. This article and future articles will provide information concerning various aspects of emergency nursing research.

During the TNCC-P "Mechanism of Injury" lecture, it is frequently asked, "What injuries are occurring to patients from automobile airbags?" One recent article in the *Journal of Emergency Medicine*, Larkin, G (1991) "Airbag-mediated

The Clinical Side II: Hyperthermia in the Volunteer Firefighter

by Jeanettte Barth, RN BSN CEN EMT

Volunteer firefighters range in age from 17 to 60. Their physical conditions range from healthy and active to frail and sedentary. But when their pagers go off, they must all respond equally.

It is the first hot, humid day of the summer, and the alarm goes out for a working fire. The adrenalin kicks in, and firefighters rush to the firehouse where they don heavy protective clothing (nearly 48 pounds) which retains body heat. Firefighters in full protective gear can lose up to two quarts of body fluids per hour with minimal activity.

Upon arrival at the scene, firefighters increase their activity as they put on air packs and masks, pull heavy hoses and run into the burning building. Heart rates increase, sweat is profuse and evaporation is impeded. Skin temperature rises, and the body retains heat. Heat exhaustion can now occur at a lower temperature.²

Firefighters can easily become dehydrated because they are "too busy" to replace their fluids. Once six to ten percent of body fluids are lost, sweating stops and dizziness, shortness of breath and cyanosis ensue.

Ut less the protective gear is removed with immediate rehydration, the condition soon progresses to heat stroke. Just as other patients deny they are having a heart attack, some firefighters will deny that anything is wrong. It is important that the emergency nurse recognize the syndrome early and respond by cooling the firefighter down and replacing his electrolytes.

¹Goldman, Ralph. "Heat Stress in Firefighting," *Fire Engineering*, May 1990, pp 47-51.

²Reed, Elizabeth M. "Hot Under the Collar," *Fire Command*, May 1990, pp 17-19.

comeal injury," cited a case of a driver who sustained a corneal abrasion with right traumatic iritis after the car's airbag inflated during a collision. It was evident that the seam on the airbag was the direct cause of the injury. The authors suggested that this injury may be encountered more frequently as automobiles with airbags are involved in accidents.

Emergency nurses can monitor the types and frequency of injuries that result from airbags. As a result, nursing research can have a definite impact on future design and modifications.

The autumn newsletter research column will focus on humor and its relationship to emergency nursing. Humorous nursing articles, quotes, anecdotes, teaching tools, etc. that emergency nurses would like to submit as reference material can be sent to Mary Ann Wylie, RN BSN CEN, 217 Kingsbury Avenue, Elmira, NY 14901.

CEN Review Courses

A review course for the CEN examination will be held at Mt. Sinai Hospital in Manhattan every Tuesday night for four weeks starting June 23. The course will be held from 5:00-9:00 PM. The fee for the review will be \$125 for ENA members and \$150 for non-ENA participants. For further information, contact Lisa Martin at 212-241-5581, beeper 8057.

The Adirondack Chapter is hosting a CEN review course on July 7, 14 and 21 from 5:30-9:30 PM at St. Peters Hospital in Albany. The cost of the course is \$15 a session for ENA members and \$20 for non-ENA participants. Further information can be obtained by calling Marylou Killian at 518-454-1315 ext. 2350 or 413-442-4011.

Vital Signs 1992

The New York State EMS Conference "Vital Signs 1992", will be held November 13-15, 1992, in Albany, New York. For further information, contact Karen Meggenhoffen, c/o Emergency Medical Services, NYS Department of Health, 74 State Street, 4th Floor, Albany, NY 12207-2512. Calls can be directed to 518-474-2219.

Stressed?

The Manhattan Bronx Chapter will sponsor an experimental workshop given by Arlene Reinking on Energizercise Stress Reduction: How to laugh yourself into more energy. This presentation will be held on June 8, 1992, at Beth Israel Hospital. For more information contact Laurie Dunnigan at 914-753-5409.

Board of Director Liaisons

It is essential to communicate directly with the leadership. To facilitate this, each member of the Board of Directors is assigned to a local chapter as a liaison. This provides a communication pathway between the chapters and the state council. As chapter liaisons, the Board of Directors are available to answer any questions about state policies and procedures and other issues relating to your chapter. Please use your liaison as a resource. For 1992, the Board/Chapter liaisons are as follows:

Adirondack Fran Sikso Brooklyn Fran Sikso Central Barbara Kirby Chatt Michelle Silliker Genesee Valley Mel Wilson Lower Hudson Gwen Williams Manhattan-Bronx Susan Strauss Mark Twain Michelle Silliker Susan Strauss Mid Hudson Nassau-Queens Jeanette Barth North Country Gwen Williams Southern Tier Barbara Kirby Jeanette Barth Suffolk Western Mel Wilson *

ENA EMS Awards

New York State Council ENA will present the ENA EMS Award at the EMS Banquet on Saturday, November 14, 1992. Nominees for the award should be an ENA member active in EMS. Candidates need a letter of recommenda-



tion from their chapter president or local EMS Council. Submit nominations by September 1, 1992, to Mary Ellen Wilson, RN BS CEN, 65 Clovercrest Drive, Rochester, NY 14618.

General Assembly Delegate Funding Available

The New York State Council will provide partial funding to New York State Council ENA Delegates to attend the General Assembly in Orlando, Florida, this fall. Every New York State Council ENA member is eligible to become a delegate and represent New York State. In 1991, 32 delegates and two alternates received partial funding from the state council.

The number of delegates from New York State to the General Assembly will be based on the total number of ENA members in the state as of June 1992. The state president will receive notification from the national office of the number of state positions available as of July 1992.

To be eligible as a delegate, the applicant must:

- Attend both days of the General Assembly, September 30 - October 1, 1992, in Orlando, Florida.
- 2. Be a current member of ENA.
- 3. Have attended 50% of local chapter meetings.

 (The chapter president will validate the application.)
- Have held an elected or appointed position in local, state or national ENA in the past three years.
- 5. Have participated in one of the following emergency nursing activities:
 - Lecturer
 - Projects i.e., public education
 - Research related to emergency nursing
 - Obtained certification as a CEN or made a commitment to take the exam within the year
- 6. Have attended one state council meeting in the past year.
- 7. Plan to attend the August 21-22, 1992,

State Council Meeting in Rochester, New York, to discuss the General Assembly Resolutions for 1992.

The amount of funding provided is determined by the State Council Treasurer, Jeanette Barth, during the summer prior to the General Assembly. In 1991, delegates received an average of \$400 each to attend. Funding may also be available through your local chapter. Contact your local chapter president.

To obtain an application to become a General Assembly Delegate for 1992, write to Gwen Williams, 1992 NYS Council President, 83 North Park Road, Rochester, NY 14612-3913. The deadline for application submission is July 1, 1992.

Committees Update . . . Committees Update . . .

Trauma Committee Report

by Mary R. Hayes, RN MSN CEN Chair, NYSCENA Trauma Committee

In 1991, New York State ENA held 23 Trauma Nurse Core Courses (TNCC). Congratulations to the three hundred and nine nurses who successfully passed the course.

One of the goals of the Trauma Committee is to continue to offer TNCCs throughout the state. In order to help us fulfill this goal, we will be holding two TNCC instructor courses this fall. One of the courses will be held in the Binghamton area and the other in Suffolk county. Each course will be open to eight participants. Becoming a TNCC Instructor is a commitment. Instructors may be needed to teach courses frequently and to travel for the courses. In order to apply you must:

- 1. Be a current member of ENA.
- Have successfully passed a TNCC-Participant Course.
- Have a minimum of three years of nursing experience.
- Submit a typed letter of intent including a written commitment to teach one course a year.
- Be willing to travel throughout the state as necessary.
- Submit a typed Curriculum Vitae including teaching experience.
- Submit a typed letter of recommendation from your ENA chapter president.

The fee for this course will be approximately \$300. For further information or to send applications, contact:

Binghamton Course:

Mary Ann Wylie Trauma Committee Co-Chair 217 Kingsbury Ave. Elmira, NY 14901

Suffolk Course:

Mary Hayes 31 Lincoln Walk Breezy Point, NY 11697 &



Nurse in Washington Internship Program

by Vi Ayalon, RN MS CNAA CEN Chair, NYSCENA Government Affairs Committee



The Nurse in Washington Internship Program is designed to help specialty nurses understand the legislative process and effectively present their concerns to policy makers. The program is sponsored by the National Federation for Specialty Nursing Organizations (NFSNO), a 342,000 member group. I was one of 82 nurses from throughout the country who attended this program from March 15-20, 1992. As a member of ENA, my attendance was endorsed by NYSCENA.

During the activity-packed week we met with various health care advocates and members of health-related federal agencies that influence nursing. Of particular interest, we spent time with Julia Plotnick, Chief Nurse Officer of the US Public Health Service. She is one of the many nurses who help shape policy in Washington. Others that we met included Mary Wakefield, RN PhD, the Chief of Staff for Senator Quenton (R-ND), Yvonne Santa Auria of the Senate Veterans Affairs Committee, and Kathleen Hastings, RN MPH JD, of the Legal Medicine Office and Chief Nurse Officer of the Agency for Health Care Policy and Research.

Now that I have returned home, I intend to work on emergency nursing issues and urban problems that confront us on a daily basis. I would like us to join forces for universal health care reform with access for all. Issues of reimbursement for nurse practitioners, prevention of disease, promotion of health, as well as finance for long-term care must be adequately resolved. I would be glad to share my experiences in Washington with a chapter or hospital interested in discussing health care legislation. 4

In 1991, New York

State ENA held 23

Trauma Nurse

Core Courses

(TNCC).

Congratulations to

the three hundred

and nine nurses

who successfully

passed the course.

Public Awareness

by Michelle Silliker, RN CEN Chair, NYSCENA Public Awareness Committee

What have you done for yourself lately? Can you even answer the question? What do your friends think of your profession? What image do you portray? Nurses function in various roles but often our own needs are last on a very long list.

Does this sound familiar? As nurses, we are individuals who must take time out to care for ourselves. We need to build self esteem that will enable us to maintain a good attitude and, therefore, be more productive in our work. Perhaps by example our behavior will become contagious. Our profession is stressful and we need to find ways to feel good about what we do. Nurses should keep their heads up and be proud.

The Public Awareness Committee is looking to you, the members of NYSCENA, for help. I encourage you to share your ideas regarding projects that will promote a positive image of nursing. We will be waiting to hear from you.

The Image Corner

by Virginia Hens, RN



Check out some "S" words. They are great descriptive words. Many of us would like to believe we are sensitive, sensible, smart, etc. How many of them describe the "Nurses Image?" What are we doing about it? Are you silent, silly, stupid, sad, sexy, slinky, slovenly, safe, sweet, super, smiley, sharp, smart, sane, sarcastic, satisfied, shrewish, scrupulous, selfish, sensible, serene, serious, shabby, shy, sincere, skilled, sociable, sophisticated, stable, sloppy, slouchy, strong, successful, surly, superior, supportive, sympathetic, a survivor. Image to others is how you look, act and sound. The mage is who you are depending on how you look, act and sound.

		out this questionnaire and retu	rn it to:	
		assidy, RN, c/o NYSCENA 51, Rochester, NY 14692-345	51	
Name			Age	Mari i
Position	Ed	ucation		
How long have you been an	emergency department nu	irse?		
Why did you join ENA?	- vc		- Marine	
How many chapter meetings	s have you attended?			
State	National			
What is the best time of day	for you to attend meetings	?		
Morning	Afternoon	Evening		
What is the best day of the				7-0-0
☐ M ☐ ☐ ☐ How often should your chap		O Th O F	□ Sa	□ Su
	Bimonthly	Quarterly		
Are you interested in any of				
☐ Newsletter		☐ Government Affairs		
☐ Trauma		☐ Nurse Practice		
☐ Education Is the Journal helpful to your practice?		☐ Membership		
Are you currently a CEN? T	NCC?			

Upcoming TNCC Courses

DATE	LOCATION	CONTACT
	LOCATION	CONTACI
May		
27-28	Binghamton	Mary Anne Wylie, 607-733-9242
June		
TBA	Albany	Skipper Boyko, 518-445-3131
8,11,13	Suffolk	Dotty Walker, 516-669-6162
16,18,20	Queens	Mary Hayes, 718-634-9424
27-28	Elmira	Harriet Bierline, 607-535-4873
July		
TBA	Albany	Skipper Boyko, 518-445-3131
October		
TBA	Olean	Michelle Silliker, 716-373-0735
TBA	Rochester	Anne Wall, 716-663-5773
17-18	Westchester	Mary Anne Portoro, 914-735-2164
Novembe	r	
21-22	Yonkers	Mary Anne Portoro, 914-735-2164

Additional information may be obtained by writing Mary Hayes, 31 Lincoln Walk, Breezy Point, NY 11697-1709 &







April Conference a Success

by Patsy A. Ballard, RN Chair, 1992 NYSCENA Conference Committee

The New York State Council Emergency Nurses Association Conference was held in Albany, New York, April 10-11, 1992. One hundred sixty-seven emergency nurses were entertained and educated by our two outstanding speakers, Debbie Kirby and Grady Bray. Due to many very resourceful nurses and despite the kazoos, the conference was very successful. My thanks to all the committee members for their hard work and dedication to this worthwhile event. &

New York State Council Emergency Nurses Association PO Box 23451 Rochester NY 14692-3451

Calender of Events 1992

MAY

- 27 Deadline for submission to July Etcetera
- 29 Deadline for submission for Annual Awards Ceremomy for 1992 ENA Annual Meeting

JUNE

- 18 Genesee Valley Executive Committee Meeting
- 19 Deadline for submssion for October issue of the Journal of Emergency Nursing

JULY

- 16 Genesee Valley Executive Committee Meeting
- 25 CEN examination
- 29 Deadline for submission to September issue of Etcetera
- 31 Deadline for membership entries

AUGUST

- 8-9 National Board of Directors Meeting Chicago, IL
- 12 Deadline for submission of articles for December issue of Journal of Emergency Nursing
- 20 Genesee Valley Executive Committee Meeting
- 28 Official Delegate and Alternate Delegate forms to National Office

SEPTEMBER

- Deadline for submission of nominees to ENA EMS Award
- 17 Genesee Valley Executive Committee Meeting
- 21 Deadline for submission of articles for November issue of Etcetera

30-Oct.1

1992 ENA Annual Meeting - General Assembly; Marriott's Orlando World Center - Orlando, Florida

OCTOBER

2-4 1992 ENA Annual Meeting - Scientific Assembly; Marriott's Orlando World Center - Orlando, Florida

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